

**TOTAL NUMBER OF FARE EVASIONS FOR 1 JANUARY 2016 TO 31 DECEMBER 2016**

	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>FE PIN</b>	980	973	769	788	585	553	640	643	767	830	910	624	<b>9062</b>
<b>All PIN</b>	1124	1084	892	916	645	657	768	782	878	966	1077	739	<b>10528</b>
<b>FE WN</b>	1680	1883	1748	1679	1980	1628	1341	1190	1569	1400	1927	1326	<b>19351</b>
<b>All WN</b>	2311	2380	2235	2078	2353	2470	1923	1634	2029	1837	2454	1745	<b>25449</b>

FE PIN - Fare Evasion, Penalty Infringement Notice
All PIN - All Penalty Infringement Notices
FE WN – Fare Evasion, Warning Notices
All WN – All Warning Notices

**Additional Information**

Below is a breakdown of how many go-cards were checked each month to give some context to the information provided above.

Please note that these go-card statistics don't include paper tickets inspected across the network, it is only go-card scans.

The below data is not just for Senior Network Officers but also includes Queensland Rail/G:Link Authorised Officers.

	January	February	March	April	May	June	July	August	September	October	November	December	Total
<b>GO-CARD SCANS</b>	61009	62646	68135	106724	110204	81813	96354	106918	95923	90729	96001	81336	<b>1057792</b>

Based on the above, the data represents a 2.4% evasion rate.

# Incident Report – Part A



**Notes:**

1. Workplace incidents resulting in a person's death, serious injury or illness, or a dangerous incident are to be reported to the Safety & Security Manager immediately.
2. All other incidents are to be reported to the Safety & Security Manager within 24 hours – if in any doubt as to the classification of the incident seek advice immediately.
3. Employees are to notify their respective supervisor promptly after being involved in an incident.

Office use only	
Incident reference no:	
Reported to WHS Qld:	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A

**INCIDENT TYPE** (see definitions below)

- Fatality  
  Serious injury  
  Minor injury  
  Dangerous Incident  
  Work caused illness  
  Detention

**Serious Injury** means an injury or illness to a person requiring the person to have: (a) immediate treatment as an in-patient in a hospital; or (b) immediate treat for (i) the amputation of any part of his or her body or (ii) a serious head injury or (iii) a serious eye injury or (iv) a serious burn or (v) the separation of his her skin from an underlying tissue or (vi) a spinal injury or (vii) or serious lacerations or (c) medical treatment within 48 hours of exposure to a substance.

**Dangerous Incident** means an incident in a workplace that exposes a worker or any other person to a serious risk to a person's health or safety emanating from an immediate or imminent exposure to: (a) an uncontrolled escape, spillage or leakage of a substance or (b) an uncontrolled implosion, explosion or fire or (c) an uncontrolled escape of gas or (d) an uncontrolled escape of a pressurised substance or (e) electric shock (f) the fall or release from a height of any plant, substance or thing or (g) the collapse, overturning, failure or malfunction of, or damage to, any plant that is required to be authorised for use under a regulation or (h) the collapse or partial collapse of a structure or (i) the collapse or failure of an excavation or of any shoring supporting an excavation or (j) the inrush of water, mud or gas in workings, in an underground excavation or tunnel or (k) the interruption of the main system of ventilation in an underground excavation or tunnel or (l) any other event prescribed under a regulation.

**Near miss** means any set of circumstances which has the potential to cause or contribute to a personal injury, even though an injury did not occur on the occasion being reported.

**PERSON INVOLVED – (insert details of the person injured, ill or involved in the near miss)**

Family name	Given name/s	
Not Relevant		
Residential address		Post code
Not Relevant		
Home phone number	Mobile phone number	Date of birth (DD/MM/YYYY)
	Not relevant	Not Relevant

**INCIDENT DETAILS**

Date of incident (DD/MM/YYYY)	Time	Day
Not Relevant 2017	0835	Thursday

Incident location (include exact site details, e.g. Buranda Busway Platform 1.

Toowong Railway Station

The incident occurred:

<input checked="" type="checkbox"/> Working at the usual workplace	<input type="checkbox"/> In a road traffic accident while working	<input type="checkbox"/> At work on a break	<input type="checkbox"/> On a journey to or from the workplace
<input type="checkbox"/> On a break, away from the workplace	<input checked="" type="checkbox"/> Working away from the usual workplace	<input type="checkbox"/> Other _____	

**POLICE REPORT**

Did Police attend the incident scene?	Was the incident reported to Police at a later time?	Police Incident Number
Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	/ /	
Police officer's name	Police Station	

**INCIDENT DESCRIPTION**

Describe what happened: (attach additional sheet if required)

**Approached male person re fare evasion inside gates at Toowong Rail Station. Male person refused to offer any evidence of a valid fare. Male ran to side gate of exit point of Toowong Rail Station throwing his bag and skateboard over the gate. As he hastily climbed over the gate he clipped the top of the approx. 4ft high gate. As he was falling awkwardly towards the ground I grabbed a hold of his tshirt to try and soften the impact onto the ground. In doing so leaning over the gate extended causing a sharp twinge to the lower and middle right hand side of my back. This twinge pain is causing pain and discomfort.**

**WITNESS DETAILS**

Were there any witnesses to the incident?

**Yes** (complete details below)      **No**

Full name

Contact number

Not Relevant

**MEDICAL TREATMENT** (complete if details are known)

<input type="checkbox"/> Nil	No first aid required
<input type="checkbox"/> First aid only	First aider's name:
<input type="checkbox"/> Doctor	Surgery and doctor's name:
<input type="checkbox"/> Hospital (outpatients)	Hospital and treating doctor's name:
<input type="checkbox"/> Hospital (admitted)	Hospital and treating doctor's name:

**NATURE OF INJURY OR ILLNESS** (describe the injury or illness)

<input type="checkbox"/> Abrasion / Scratch	<input type="checkbox"/> Amputation	<input type="checkbox"/> Bruise	<input type="checkbox"/> Burn / Scald
<input type="checkbox"/> Concussion	<input type="checkbox"/> Cut / Open Wound	<input type="checkbox"/> Dislocation	<input type="checkbox"/> Exposure
<input type="checkbox"/> Foreign Body Lodged	<input type="checkbox"/> Fracture	<input type="checkbox"/> <b>Sprain / Strain</b>	<input type="checkbox"/> Other _____

**MECHANISM OF INJURY OR ILLNESS** (how did the injury happen)

<input type="checkbox"/> Strain while manual handling	<input type="checkbox"/> Struck by falling object	<input type="checkbox"/> Struck by moving object	<input type="checkbox"/> Stepping on, striking against object
<input type="checkbox"/> Caught between objects	<input checked="" type="checkbox"/> Fall, trip, slip, jump	<input type="checkbox"/> Fall from height	<input type="checkbox"/> Vehicle, plant accident
<input type="checkbox"/> Contact with hazardous substance	<input type="checkbox"/> Electric Shock	<input type="checkbox"/> Exposure to mental stress	<input type="checkbox"/> <b>Other Extension</b> _____

**SIGNATURE OF PERSON SUBMITTING REPORT (may be the injured party or another person)**

Employee's/Person's name

Employee's/Person's signature

Date

Not Relevant

Not Relevant  
2017

# Incident Report – Part B



To be completed by:

The supervisor reviewing part A / the person investigating the incident notification

Office use only	
Incident reference no:	
Reported to WHS Qld:	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A

## SUPERVISOR'S STATEMENT

Are you satisfied that the incident occurred as stated or described above?

Yes (explain why)

No (explain why not)

## SUPERVISOR'S / INVESTIGATOR'S CORRECTIVE ACTIONS (attach additional sheet if required)

Was corrective action taken?

Yes (give details below)

No (explain why not)

Action	By whom / date due
1.	
2.	

## NO. OF HOURS LOST TIME

____ . ____ hours	<b>Lost time</b> the number of full shifts lost due to a work related injury or illness in hours.  Note: Shift length for BSCs/BSOs/SNOs is 9.5 hours. Shift length for all other employees is 7.25 hours.
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## SIGNATURES

I have reviewed this incident report and agree with the incident details and corrective actions:

Supervisor's name	Supervisor's signature	Date
<div style="border: 1px solid black; height: 20px;"></div>	<div style="border: 1px solid black; height: 20px;"></div>	/ /

I have reviewed this incident report and agree with the incident details and corrective actions:

Director's name	Director's signature	Date
<div style="border: 1px solid black; height: 20px;"></div>	<div style="border: 1px solid black; height: 20px;"></div>	/ /

# Senior Network Officer In-field Incident Report

The purpose of this form is to record the incident information only. Once completed and signed, please send to the Advisor Revenue Protection for filing.

Report compiled by:		
Name	Not Relevant	
Position		
Date	NR	2017

## Incident Summary

Date of Incident	NR	2017
Time of Incident	2146Hrs	
SNOs involved	Not Relevant	
Location of Incident	Broadwater Parklands Tram station	

<p><b>Description of Incident</b></p>	<p>On Friday [NR] 2016, at about 2146Hrs working with partner [NR] conducting a joint police operation with Southport QPS located at Broadwater parklands tram station [NR] Intercepted 1x Male PAX (Believed to known as [Not relevant]) who exited a Northbound Tram service.</p> <p>[NR] conducted an interview for evade fare. [NR] requested a police street check to confirm details. 2x QPS Officers were present. 1x Female Officer conducted a check on verbal details, 1x Male Officer attempted to confirm these details with a third party that was travelling with the male PAX. Upon returning from this the male QPS Officer held the male PAX by the wrist's to his front and stated, "You are under arrest for the offence of fare evasion."</p> <p>Instantly the male PAX began to struggle against the Officers hold. He said, "What." The male PAX then resisted by pulling away from the Officer in a 180 degree turn. The male PAX now had his back situated to the tracks. The PAX then attempted to pull away again by stepping down on the tracks and away from the Officer. The Officer then released his grip on the PAX's wrists and as he pulled away was able to get the PAX into a side headlock.</p> <p>At this point I moved forward to assist the QPS Officer in the execution of the arrest. At this time the PAX pulled the Officer around with force causing the Officer and the PAX to fall onto the ground to my front. The PAX dropped personal items from his pockets on the Tram tracks. After both parties fell on the ground the PAX jumped to his feet and immediately sprinted off. The fallen male QPS Officer issued a formal direction to me by stating, "Get him." In a clear loud voice. As the male QPS Officer got to his feet myself and both QPS Officer's gave chase.</p> <p>QPS requested assistance. The PAX was followed from the Tram station across Queen St to a location at the rear of the Sundale Motel. The PAX was then no longer observed. At this point 2X Dog units, 1x QPS Unit arrived and POLAIR. I maintained close proximity to QPS at all times and once the PAX was no longer observed ceased further assistance. I then radioed [NR] to move to my location with another Officer</p>
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NR to escort me back to the Tram station. NR Assisted with bringing the Female Officer's IPAD to her.

The PAX was located hiding in a BBQ by the QPS dog unit. The PAX was arrested and taken into custody. The PAX was wanted on a warrant.

After a brief conversation with QPS all involved SNO Officers returned to the Southport Office as the Joint operation was completed.

KD CSO'S were notified to save CCTV for QPS.

Notebook entries completed.

No injuries to NR

### Review/Endorsement

The following officers have reviewed this document and acknowledged that the report is issued without changes in its entirety.

Position	Name	Signature	Date
Senior Network Officer	Not Relevant		201_7
Supervisor			201_7
Advisor (for filing only)			___ / ___ / 201_

Released under RTI/DTMR

# Senior Network Officer In-field Incident Report

The purpose of this form is to record the incident information only. Once completed and signed, please send to the Advisor Revenue Protection.

### Report compiled by:

Name	Not Relevant	
Position	SNO	
Date	NR	2017

### Incident Summary

Date of Incident	NR	2017
Time of Incident	1603hrs	
SNOs involved	Not Relevant	
Location of Incident	outbound platform Loganlea station, Exit ramp	

### Description of Incident

SNOs observed a female of [NR] appearance jump down from the inbound platform and walk on the tracks and climb up on the outbound platform. I intercepted the pax now known as [Not relevant], (intro ID shown). I Asked her if she knew it was an offence to cross the tracks and if she had a valid ticket?, She wanted to go to Holmview. I proceeded to issue a PIN fare evasion and [NR] issued a PIN for crossing the tracks. [NR] was rambling and appeared to be under the influence of a substance, she was making verbal threats towards SNOs mainly [NR] After we had issued the PINs [NR] walked back up the ramp towards the outbound platform, she turned suddenly and came back down and shoulder barged [NR] as she went by her. [NR] gave her an open handed shove to move [NR] away. I told [NR] she has just assaulted my partner and to leave, [NR] continued down the ramp past me and [NR] then turned and came back up towards [NR] verbally abusing him, I was just to the side of [NR] telling [NR] I call QPS if she did not leave the station. [NR] them flung out her right arm and back handed me across the groin and upper thigh. I instinctively gave [NR] a shove away and she stumbled down the ramp out the exit towards Woolworths. I felt a slight sting across my groin and upper thigh for a few minutes but nothing after that

### Review/Endorsement

The following officers have reviewed this document and acknowledged that the report is issued without changes in its entirety.

Great state. Great opportunity.



Queensland Government VI

Position	Name	Signature	Date
Senior Network Officer	Not Relevant		/ 2017
Senior Network Officer			/ 2017
Senior Network Officer			2017
Network Shift Supervisor			201_7
Operations Manager			____ / 201_
<i>Final signed copy to be given to Advisor RP</i>			

Released under RTI - DTPR



# Senior Network Officer In-field Incident Report

The purpose of this form is to record the incident information only. Once completed and signed, please send to the Advisor Revenue Protection for filing.

## Report compiled by:

<b>Name</b>	Not Relevant
<b>Position</b>	Senior Network Officer
<b>Date</b>	NR 2017

## Incident Summary

<b>Date of Incident</b>	NR 2017
<b>Time of Incident</b>	1422hrs
<b>SNOs involved</b>	Not Relevant
<b>Location of Incident</b>	Central Railway Stn Brisbane CBD

**Description of Incident**

At approx. 1422hrs Sunday 12/2/17 a male person was observed to 'jump' the gated area beside McDonalds at Central Stn from the inside to the outside. NR  
 observed the male described as being Not Relevant  
 Not Relevant

As part of his revenue protection duties NR approached the male to ask why he did such actions but was met with an 'explosive' tirade of abuse, threats & language including threatening my family members with murder & myself with murder.

This male from the very point of being asked about his actions exploded standing over me drawing his closed right fist back as to throw a punch and the like. As this male walked away he realised his female partner who was also fair evading was stuck inside the gates. He then instructed her to jump the gates.

Due to my focus on the male I am unaware how the female exited onto the concourse.

It was at this point I made a radio call for police assistance due to the veracity of the male, his physical solid build, threats of violence and his explosive and extremely erratic state.

It was at this point the male's female partner began abusing me using language and threats feeding of the actions of her boyfriend. This female is described as NR  
 NR wearing a black shorts and singlet and black women's bag.

Using de-escalation techniques and getting the male to focus on NR I was able to momentarily take stock of this male persons threats to my family and my person.  
 Not Relevant worried for my personal safety  
 Not Relevant  
 Not Relevant due to his physical build and aggressive state and the 'nature' of the threats directed towards me.

	<p>Upon returning to the office I spoke at length with Supervisor <input type="text" value="NR"/> about the male's actions and my mental state. I was advised to record the incident in this manner.</p>
	Not Relevant

**Review/Endorsement**

The following officers have reviewed this document and acknowledged that the report is issued without changes in its entirety.

Position	Name	Signature	Date
Senior Network Officer			___ / ___ / 201__
Senior Network Officer			___ / ___ / 201__
Senior Network Officer			___ / ___ / 201__
Supervisor			___ / ___ / 201__
			___ / ___ / 201__
Advisor (for filing only)			___ / ___ / 201__

# Senior Network Officer In-field Incident Report

The purpose of this form is to record the incident information only. Once completed and signed, please send to the Advisor Revenue Protection for filing.

## Report compiled by:

<b>Name</b>	Not Relevant
<b>Position</b>	Senior Network Officer
<b>Date</b>	NR 2017

## Incident Summary

<b>Date of Incident</b>	NR 2017
<b>Time of Incident</b>	1502hrs
<b>SNOs involved</b>	Not Relevant
<b>Location of Incident</b>	On-board outbound Shorncliffe train (Mundah)
<b>Description of Incident</b>	<p>Male Passenger now known to me as (Not relevant) was woken at approx. 1502hrs as part of RP duties by SNO (NR) had to be woken using an open hand touch on his left shoulder after two failed attempts of waking him vocally. When (NR) woke he swung with force using his right arm in an attempt to strike (NR) Contact was made with (NR) right arm just above her wrist. (NR) began to swear and make threats to (NR) because of being woken. (NR) was asked to calm down and produce a ticket. (NR) stood and continued to swear throwing his debit card at (NR) and saying "of course I don't have a fucking ticket". When asked what station he intended on travelling to he said "well obviously this fucking one or I'll end up knocking your block off". (NR) disembarked at Mundah station where he was issued with a PIN for Evade Fare and Creating a disturbance or nuisance. Passengers on-board the service that witnessed the incident were asked if they were okay, which they replied with yes just shaken. No SNO's were injured during the altercation.</p>

## Review/Endorsement

The following officers have reviewed this document and acknowledged that the report is issued without changes in its entirety.

Position	Name	Signature	Date
Senior Network Officer	Not Relevant		___ / ___ / 201__
Senior Network Officer			___ / ___ / 201__
Senior Network Officer			___ / ___ / 201__
Supervisor			___ / ___ / 201__
			___ / ___ / 201__
Advisor (for filing only)			___ / ___ / 201__

# Senior Network Officer In-field Incident Report

The purpose of this form is to record the incident information only. Once completed and signed, please send to the Advisor Revenue Protection for filing.

Report compiled by:	
Name	Not Relevant
Position	Senior Network Officer
Date	NR 2017

## Incident Summary

Date of Incident	NR 2017
Time of Incident	Approximately 18:15 hrs
SNOs involved	Not Relevant
Location of Incident	Central Train Station

**Description of Incident**

At approximately 1815 hrs Senior Network Officers [Not Relevant] and [Not Relevant] were at Central station concourse when we intercepted a male pax at the barriers for fare evasion.

Male pax refused to be questioned and proceeded to push though the barrier gates, myself and [NR] proceeded to intercept male pax, male pax replied "Fuck off" and proceeded to throw a paper cup in our direction then walked off.

Myself and [NR] remained at the gates for approximately 5 minutes when I noticed male pax return to the concourse and heading in our direction, I proceeded to inform [NR] who then proceeded to radio for any other SNO's in the area.

When male pax was heading in our direction he proceeded to roll up his sleeves and started to yell out "Come on you tuff cunt you want a fucking go see how tuff you are cunt" male pax had closed fist and shaped up in a fighting stance.

[NR] immediately took the lead role to calm the male pax down who was very aggressive and threatening at this time, male pax shown no intentions of calming down so I proceeded to step to the left hand side of [NR] and that is when male pax struck me with his right closed fist to the left side of my face.

[NR] and I immediately responded and proceeded to restrain and handcuff the male pax, Queensland rail employee from Central called QPS, QPS arrived at approximately 18:30 hrs and proceeded to take over.

## Review/Endorsement

The following officers have reviewed this document and acknowledged that the report is issued without changes in its entirety.

Position	Name	Signature	Date
Senior Network Officer	Not Relevant		2017_
Senior Network Officer			NR / 2017
Senior Network Officer			___ / ___ / 201_
Supervisor			___ / ___ / 201_
			___ / ___ / 201_
Advisor (for filing only)			___ / ___ / 201_

Released under RTI - DTMP