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## Case Details Report - CAS8201

Record ID:	CAS8201
Subject of Case:	AIS COMPLAINT 053 FQ2
Type:	Simple Investigation
Category:	AIS
Priority:	Medium
Status:	Finalised
Lead Region / Workgroup:	Northern   Cairns
Lead Investigator:	MCGILVRAY, Paul - Q509
Start Date:	28/10/2022
Progress Hours:	10
Matter - AIS:	Yes
Description:	AIS Complaint Safety Certificate LV-13868815-4 Registration <span style="border: 1px solid red; padding: 2px;">personal information</span>

### Involved Party - Organisation

Record ID:	ORG9526
Name:	DC MECHANICAL REPAIRS PTY LTD
Customer Reference Number:	114528169
iBase Record Type:	Primary Record
Organisation Type:	Company
Registered Number (eg. ACN/BN):	603421914
Registration State:	QLD
Registration Status:	REGD - Registered
Registered Date:	17/12/2014

### Involved Party - Person

Record ID:	<span style="border: 1px solid red; padding: 2px;">Personal information</span>
Family Name:	<span style="border: 1px solid red; padding: 2px;">personal information</span>
First Name:	
Middle Names:	<span style="border: 1px solid red; padding: 2px;">Personal information</span>
Customer Reference Number:	
Gender:	
Date of Birth:	

### Linked Tasks

Record ID:	TAS68411
Category:	Case
Action:	Case Task - Planning
Status:	In Progress
Assigned To / Recorders Name:	MCGILVRAY, Paul - Q509
Region / Workgroup:	Northern   Cairns
Hours of Effort:	1
Due Date / Action Date:	28/10/2022
Task Description / Running Entry:	Took complaint and explained process to complainant. Made booking via SBS help for inspection of vehicle 4/11/2022 @0900.

Record ID:	TAS68661
Category:	Case
Action:	Case Task - Planning
Status:	Completed
Assigned To / Recorders Name:	MCGILVRAY, Paul - Q509
Region / Workgroup:	Northern   Cairns
Hours of Effort:	3
Due Date / Action Date:	4/11/2022

Record ID:	TAS68661
Task Description / Running Entry:	Conducted inspection of vehicle at Cairns Pit. defect Notice issued

Record ID:	TAS68662
Category:	Case
Action:	Case Task - Planning
Status:	Completed
Assigned To / Recorders Name:	MCGILVRAY, Paul - Q509
Region / Workgroup:	Northern   Cairns
Hours of Effort:	1
Due Date / Action Date:	4/11/2022
Task Description / Running Entry:	Rang AIS organised an interview with <span style="border: 1px solid red; padding: 0 2px;">personal information</span> examiner who issued the safety Certificate.  Onterview Tuesday 08/11/2022 @ 10.00am

Record ID:	TAS68745
Category:	Case
Action:	Case Task - Conduct Interview
Status:	Completed
Assigned To / Recorders Name:	MCGILVRAY, Paul - Q509
Region / Workgroup:	Northern   Cairns
Hours of Effort:	4
Due Date / Action Date:	8/11/2022
Task Description / Running Entry:	Conducted interview with examiner. Also present at the interview was <span style="border: 1px solid red; padding: 0 2px;">personal information</span> as support person.

Record ID:	TAS68747
Category:	Case
Action:	Case Task - Evidence Management
Status:	Completed
Assigned To / Recorders Name:	MCGILVRAY, Paul - Q509
Region / Workgroup:	Northern   Cairns
Hours of Effort:	1
Due Date / Action Date:	8/11/2022
Task Description / Running Entry:	This matter is now finalised. There is insufficient evidence to the required standard to prove that the more serious defects (oil leak and dash warning lights) would have been present at the time the Safety Certificate was issued. The engine was washed down and run for 30 minutes and after this time there was no oil present for the examiner to fail the vehicle for an oil leak. The faults on the dash were cleared by the examiner and then road tested several times. The examiner stated that the faults did not reappear and as a result he did not fail the car for these issues. Advice was given to the examiner and the owner about completing the inspection where there were issues like the warning lights and oil leaks. The diesel leak would not have been present at the time of the inspection. When Cairns Auto Electrical inspected the vehicle 27/10/2022 there were no warning lights on dash initially. There report stated that the vehicle had no warnngs showing, road tested no issues. Let the vehicle sit and try again and this is when the warnings appeared on dash. It appears that these faults are intermittent and were not present during testing for the Safety Certificate.

\*\*\*\*\* End of Report \*\*\*\*\*